

Transmission Business Model Workshops: A Customer's Guide to Participation

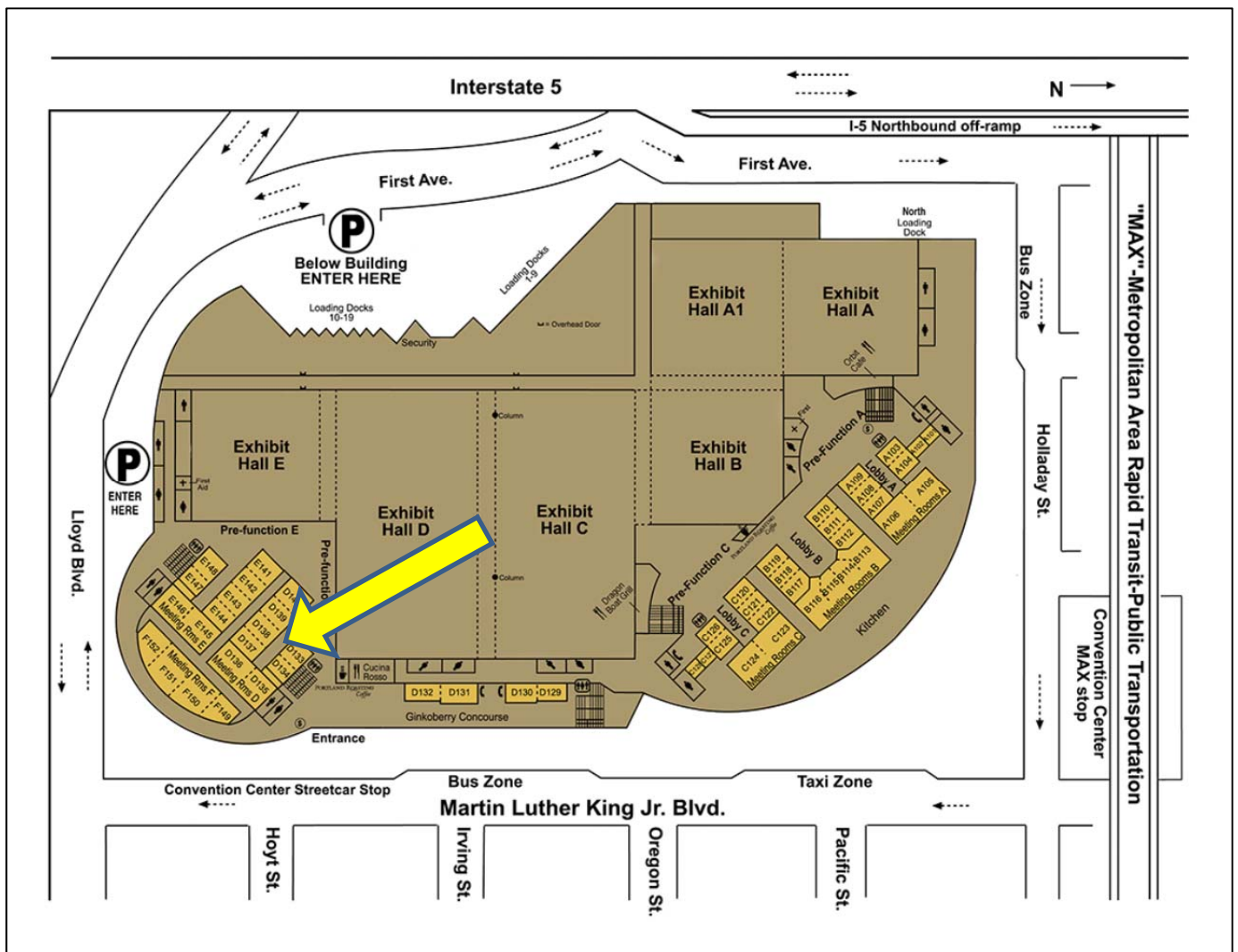
The following is an overview of how customers will be able to participate in the upcoming series of workshops, the first starting on July 26, 2017.

Prior to July 26

- Agenda and content will be posted to the Transmission website at: <https://www.bpa.gov/transmission/CustomerInvolvement/TransmissionBusinessModel/Pages/Meetings.aspx>
- Customers are encouraged to review the materials in advance to prepare questions and comments as the workshops are intended to gather as much information as possible from the customers.

July 26, 2017 – Oregon Convention Center (Rooms D133, D134 & D136)

777 NE Martin Luther King Boulevard
Portland, OR 97232



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9 am to 9:30 am: Open House

- The Open House is intended for customers to check in and register, receive information packets and familiarize themselves with the meeting room layouts.
- Customers will be organized into three different groups that will rotate through the three Breakout Sessions later in the day.

9:30 am to 10:30 pm: General Session

- Welcome and General Session in **D136**
- BPA’s Implementation of Conditional Firm.
- Description – Customers will receive an overview of how BPA has implemented Conditional Firm service. This session is an Inform and is to provide background so that customers can better understand the current, interim and future states of Conditional Firm.
- During the General Session, customers will not have an opportunity to ask questions due to time limitations.
- Customers can participate remotely using the phone bridge and WebEx link posted in the agenda.
- ***Outside of the time allotted, customers are always welcome to submit comments or questions through techforum@bpa.gov (subject “BPA CF”) or through their Transmission Account Executive.***

10:30 am to 10:40 am: Travel Time

- Customers will have 10 minutes to move to the next conference room for the first Breakout Session. Customers are asked to use this time to take necessary breaks and make necessary preparations prior to start of first Breakout Session.
- The first Breakout Session will start promptly at 10:40 am!

10:40 am to 11:40 am: Topic Rotation - Breakout Session

Topic	Room	Highlights
Alternatives for SOA Service	D134	This topic focuses on further discussion around the commercial alternatives over the South of Allston flowgate as a result of the decision to not build the I-5 Reinforcement. BPA will be educating customers on how it proposes to respond to current and future commercial requests that need SOA capacity.
Queue Management	D133	This topic focuses on specific tariff gaps. BPA seeks input on best practices, industry standards and other input in how BPA could implement these elements of the <i>pro forma</i> tariff.
Tariff Engagement	D136	This topic focuses on the stakeholder engagement process for how BPA makes future changes to its tariff. BPA will be seeking input on its proposal

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The following guidelines apply to all Breakout Sessions:

- Breakout Session
 - BPA will use the first 15 minutes to provide an overview of the content.
 - The next 35 minutes will be a round-robin with on-site customers to solicit their feedback on the content.
 - Feedback is based on the four prompt questions (see table below) but is not intended to be limited to the four prompt questions.
 - Remote customers will not have an opportunity to provide feedback during the round-robin.
 - ***Remote customers will be able to submit feedback (using the four prompt questions in the table below) to techforum@bpa.gov (subject: "Breakout Session Title")***
 - The final 10 minutes will be used to summarize the themes heard during the round robin and will feed the Report Out at the end of the day.
- Customers can participate remotely using the phone bridge and WebEx link posted in the agenda.
- ***Outside of the day's events, customers will have two weeks (until August 8, 2017) to submit comments or questions through techforum@bpa.gov (subject "Breakout Session Topic") or through their Transmission Account Executive.***

11:40 am to 11:50 am: Travel Time

- Customers will have 10 minutes to move to the next conference room for the first Breakout Session. Customers are asked to use this time to take necessary breaks and make necessary preparations prior to start of second Breakout Session.
- The second Breakout Session will start promptly at 11:50 am!

11:50 am to 12:50 pm: Topic Rotation - Breakout Session

- Please refer to the above description for the 10:40 am to 11:40 am time.
- Customers can participate remotely using the phone bridge and WebEx link posted in the agenda.

12:50 pm to 1:50 pm: Lunch

- Customers are encouraged to return to the Oregon Convention Center and be in the designated conference room so that the last Breakout Session can start promptly at 2:00 pm.

2:00 pm to 3:00 pm: Topic Rotation - Breakout Session

- Please refer to the above description for the 10:40 am to 11:40 am time.
- Customers can participate remotely using the phone bridge and WebEx link posted in the agenda.

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3:00 pm to 3:10 pm: Travel Time

- Customers will have 10 minutes to move to **D136** for the first Report Out. Customers are asked to use this time to take necessary breaks and make necessary preparations prior to start of the Report Out.
- The Report Out will start promptly at 3:10 pm!

3:10 pm to 4:15 pm: Report Out and Next Steps

- This General Session will be held in **D136**.
- Customers can participate remotely using the phone bridge and WebEx link posted in the agenda.
- Description – Staff will summarize the themes from each of the topics.
 - 20 minutes summarizing SOA Alternatives
 - 20 minutes summarizing Queue Management
 - 20 minutes summarizing Tariff Engagement Design
 - 5 minutes summarizing Next Steps
- **Customers will have two weeks (until August 8, 2017) to submit additional feedback to techforum@bpa.gov or through their Transmission Account Executive.**

PROMPT QUESTIONS FOR BREAKOUT SESSION TOPICS		
SOA Alternatives	Queue Management	Tariff Engagement Design
1. What aspects of the SOA Service Alternatives would you like more information on? 2. What concerns do you have, regarding BPA’s SOA Service Alternatives as described today? 3. Where do you see value from the SOA Service Alternatives proposal? 4. Please tell us what you’d like BPA to consider as we progress with this proposal.	1. How do you believe this change will affect your business? 2. Your thoughts on the proposed timeline? 3. What BPA may not have considered in formulating this change? 4. How would you have seen Queue Management done differently?	1. How do you believe this change will affect your business? 2. Your thoughts on the proposed timeline? 3. What BPA may not have considered in formulating this change? 4. How would you have seen Tariff Engagement done differently?